Conditional Data

Reference	Data Category	Examples of Error Types	Status (Active, Deferred, Pensioner)	Action Required	External dependency?	Data Impact	Number of Errors at Jan 2022	Movement since last update	Number of Errors at Sept 2022	Commentary	Team now responsible	Revised Target Date (if applicable)
COND1	Divorce Details (Dataview)	Court order information missing (cosmetic).	ALL	Check documentation on file and manually update.	Partial	Low	79	⟺	85	Numbers increased due to system upgrade issue. Sytems fix required but no impact on member.	Projects Team	Mar-23
COND2	Transfer In (Dataview)	Missing transfer payment dates and amounts (cosmetic)	ACTIVE and DEFERRED	Check documentation on file and manually update.	No	Low	229	⬇	215	Cosmetic corrections with no impact.	Projects Team	Mar-23
COND3	Miscellaneous Missing Dataviews	Missing/inconsistent date relating to additional conts record.	DEFERRED and PENSIONER	Manually investigate and correct records.	No	Medium	194	⬇	49	Cases potentially impacted by Pensions Increase were resolved.	Projects Team	Mar-23
COND4	Salary Information	Part-time hours shown are inconsistent/ missing.	ACTIVE	Manually investigate and correct records.	No	Low	513	⬇	37	Most errors cleared by bulk correction.	Systems and Project Team	Dec-22
COND5	CARE Data	CARE Pension Missing	ACTIVE and DEFERRED	Investigate and bulk/manually correct records.	No	Medium	175	⬇	131		Projects Team	Dec-22
COND6	CARE Revaluation	CARE Revaluation Missing	ACTIVE and DEFERRED	Investigate and bulk/manually correct records.	No	Medium	530	⬆	708	Bulk correction required before next CARE update.	Projects and Systems Team	Mar-23
COND7	HMRC Crystallisation (Dataview)	Crystallisation Lump Sum Value missing (cosmetic)	Pensioner	Manually investigate and correct records.	No	Low	243	⬆	249	Cosmetic corrections with no impact.	Projects Team/Customer Services Team	May-23
COND8	Annual Allowance (dataview)	Pension Input Amounts missing	ACTIVE	Investigate and bulk/manually correct records.	No	Medium	2306	⬇	2123	Many of these will be resolved by update processes.	Projects Team	Mar-23
COND9	Contracting out Date	Date out of range (system error)	Active	Bulk system correction	Yes	Low	437	⬆	616	Cosmetic corrections with no impact.	Civica log raised	
COND10	GMP Data	Missing GMP Value	DEFERRED and PENSIONER	Update after GMP reconciliation compete	Yes	Medium	6151	⬇	5998	GMP Reconciliation project to clear these.	ITM/Systems Team	Apr-23
				Total Errors			**10,857**		**10,211**			
				Total Records			179,137		181,902			
				Data Score			94%		94%			